

Fast Friends Grooming Salon Application & Contract

Owner Information

- ☐ My information is already on file as a customer of Doggy Daycare and / or Boarding.

Name: _____

Address: _____

City, State, ZIP: _____

Cell Phone: _____

Home Phone: _____

Email: _____

Emergency Contact

Name: _____ Phone: _____

Veterinarian

Name: _____ Phone: _____

Veterinarian is pre-authorized to treat your dog in case of illness while Owner is away?

☐ Yes ☐ No

Dog Information

- ☐ My dog's information is already on file as a customer of Doggy Daycare and / or Boarding.

Name: _____

Breed: _____ Color: _____

Age / DOB: _____ Sex: _____

Dog Health & Behavior for _____ owned by _____
(dog's name) (your name)

Medication (include condition being treated): _____

Allergies: _____ Injuries: _____

Does your dog have a bite history?

☐ No ☐ Yes, explain: _____

Are any legal actions or complaints filed, pending, or in force with respect to the dog's behavior?

☐ No ☐ Yes, explain: _____

Does your dog have any of the following:

	YES	NO	Notes
History of seizures			
Diabetes			
Heart disease			
Uncontrolled anxiety			
Blindness			
Deafness			
Lameness			

*** These conditions do not preclude your dog from being groomed.
This question is simply to help us understand how to best care for your pet. ***

Required Vaccinations

Vaccines	YES	NO	** If your dog is being vaccinated for the first time, please allow three days for an oral kennel cough vaccine, seven days for a DHLPP vaccine, and 30 days for a rabies vaccine to take effect. ** Please ask your veterinarian to send proof of vaccination by fax to 603-686-8286 or to allbreddoggydaycare@live.com .
Current rabies			
Current DHLPP			
Current Kennel Cough			

Grooming Contract

This is a Contract between Fast Friends (hereinafter called "Salon") and the pet owner whose signature appears below (hereinafter called "Owner").

1. Owner agrees to pay the rate for grooming in effect on the date the pet arrives in the Salon. Please make sure to provide your credit card information at the time of reservation. Cancellations of an existing appointment with less than 12 hours notice will result in a charge of 25% of the reserved service amount. Cancellations on the day of service, including not arriving in time for the appointment, will result in a charge of 50% of the reserved service amount.
2. Owner further agrees to pay all costs and charges for special services requested, and all veterinary costs for the pet during the time said pet is in the care of Salon. Salon will exercise all necessary precautions during the grooming process.
3. Owner further agrees that the pet shall not leave Salon until all charges are paid to Salon by Owner.
4. Special handling fee may be added if a visit requires more than one person to be groomed.
5. Owner specifically represents that he or she is the sole owner of the pet, free and clear of all liens and encumbrances.
6. Owner specifically represents to Kennel that the pet has not been exposed to rabies, distemper, parvo virus, bordetella (kennel cough), feline leukemia, or other contagious diseases or parasites within a thirty day period prior to arrival. Proof of up-to-date rabies, DHLPP (for dogs) and bordetella (for dogs) vaccinations are required at the time of service.
7. All charges incurred by Owner shall be payable upon pick-up of the pet, or when billed by Salon. Salon shall have, and is hereby granted, a lien on the pet for any and all unpaid charges resulting from services at the Salon. If Owner does not pick up the pet on the day of service, it will be boarded at the Salon's normal rate. If Owner does not pick up the pet within 15 calendar days after the day the pet was due to be picked up, the pet shall be deemed to be abandoned. The person into whose custody the pet was placed for care shall try to find a new owner for the pet.
8. If the pet becomes ill or if the state of the pet's health otherwise requires professional attention, the Salon, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the pet, and the expenses thereof shall be paid by Owner.
9. If the pet is found to have fleas, the Salon will treat as necessary and due to nature of pesticides used there may be side effects. Owner releases Salon from any liability/damages whatsoever and that flea treatments are not guaranteed 100% effective. The Owner shall incur the full cost of the flea/tick treatment.
10. This Contract contains the entire agreement between the parties. All terms and conditions of this Contract shall be binding on the heirs, administrators, personal representatives and assigns of Owner and Kennel.
11. The Owner releases and holds Salon harmless for loss or damage, from disease, death, running away, theft, fire, injury to persons, or other animals or property by said pet, or other unavoidable causes, due diligence and normal care and caution having been exercised.
12. Any controversy or claim arising out of or relating to this Contract, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of this award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

13. This agreement shall be governed by, construed, and enforced in accordance with the laws of the State of New Hampshire.
14. Regarding DE-MATTING: We will attempt to de-mat a coat, but only if the animal will not suffer pain. Many dogs are traumatized by hours of de-matting and it often leaves a very thinned and damaged coat. The Salon may decide at its discretion that it is in the animal's best interest to shave off matted areas. When a dog is presented in a severely matted condition, the Salon may decide at its discretion to shave the whole coat using electric clippers with a close blade. During de-matting or shaving, the pet may incur nicks, cuts, or clipper burns. Salon will use all precautions during this procedure but will not be held responsible for the aforementioned side effects. A matted dog will NOT be bathed. Bathing will tighten mats which could damage the dog's skin and cause unnecessary suffering. Realizing that matted pets have a greater chance of injury during grooming, the Grooming Salon is not responsible for accident or injury to pet.

I, the undersigned, agree to the above, accept full responsibility for the acts of my dog while at Fast Friends and release Fast Friends and its staff, board or directors, and volunteers from any and all claims of liability.

Signature: _____

Date: _____

Media Release

We often record video and take pictures of the dogs while they are being groomed. We do post the videos and pictures on our website, social media, and on occasion in the local newspapers and in our marketing materials.

I, the undersigned, give Fast Friends permission to utilize any video or photographs taken of my pet in any future marketing efforts whether online or in print.

Signature: _____

Date: _____